## Level of Care Determination (LOCD) 101

2023



"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

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- www.Michigan.gov/MedicaidPr oviders
- Michigan Medicaid Nursing Facility Level of Care Determination Website
- The functional criteria includes seven domains of need called Doors. Reference the Michigan Medicaid Provider Manual >> Chapter Nursing Facility Level of Care Determination >> Section 4 - Nursing Facility Level of Care Determination Criteria for a description of each Door.
- MIBridges Website

- The Michigan Department of Health and Human Services (MDHHS) is required to assess all individuals seeking Medicaid-funded long-term services and supports (LTSS) through a Nursing Facility, the MI Choice Waiver Program, the Program of All-Inclusive Care for the Elderly (PACE), and the MI Health Link Home and Community Based Services (HCBS) Waiver Program.
- For services in these facilities or programs to be reimbursed the individual must meet Medicaid Financial, Program, and Functional eligibility.
  - Financial Criteria: Determined by the Local County MDHHS Office
  - Programs Criteria: To be enrolled into a program individuals must meet program specific eligibility requirements for <u>Nursing Facilities</u>, <u>MI Choice</u> <u>Waiver Program</u>, <u>PACE</u>, and the <u>MI Health Link</u> HCBS Waiver Program.
  - Functional Criteria The tool used to assess functional eligibility for individuals seeking long-term care services in the specified programs is called the Level of Care Determination tool, better known as the LOCD tool. This is a face-to-face assessment that is then entered into CHAMPS.
    - The LOCD tool may be accessed online in the Community Health Automated Medicaid Processing System (CHAMPS) through the <u>MILogin</u> <u>application</u>.



- LOCD Form for face-to-face assessment
- LOCD Field Definition
   Guidelines
- Michigan Medicaid Provider
   Manual >> Chapter Nursing
   Facility Level of Care
   Determination >> Section 3.2
   Persons Authorized to
   Conduct the LOCD

- The LOCD is a "point in time" face-to-face assessment that determines an individual's functional eligibility at the time of the assessment.
  - Look-Back Period versus Observation Period
- The face-to-face LOCD assessment is to be completed by the Nursing Facility, MI Choice, PACE, or the MI Health Link HCBS provider prior to or on the day of admission or enrollment into a program.
- The LOCD assessment is required to be completed by a qualified and licensed health professional:

Physician	Registered Nurse	
Licensed Practical Nurse	Physician's Assistant	
Nurse Practitioner	Licensed Psychologist	
Physical Therapist	Respiratory Therapist	
Occupational Therapist	Speech Therapist	

Licensed Social Worker (Limited License Bachelor of Social Work, Limited License Master Social Work, Licensed Bachelor Social Work, or Licensed Master Social Work)



- Registering for MILogin Account for Access to CHAMPS
- CHAMPS Overview
- Michigan Medicaid Provider
   Manual >> Nursing Facility
   LOCD >> Section 3.3 Initial
   LOCD Assessment
- Reference Section 4 –
   Nursing Facility Level of Care
   Determination Criteria for
   the seven domains of need
   (i.e., Doors).

- A provider may conduct LOCDs for individuals without Medicaid eligibility and enter the LOCD in CHAMPS before Medicaid eligibility is established.
- Providers are responsible for reassessing LOCD eligibility prior to the End Date of the current LOCD record or when there is a significant change in condition.



MI Medicaid Provider Manual
 >> Chapter Nursing Facility
 Level of Care Determination
 >> Section 3.1 – LOCD
 Assessment Requirement for Reimbursement

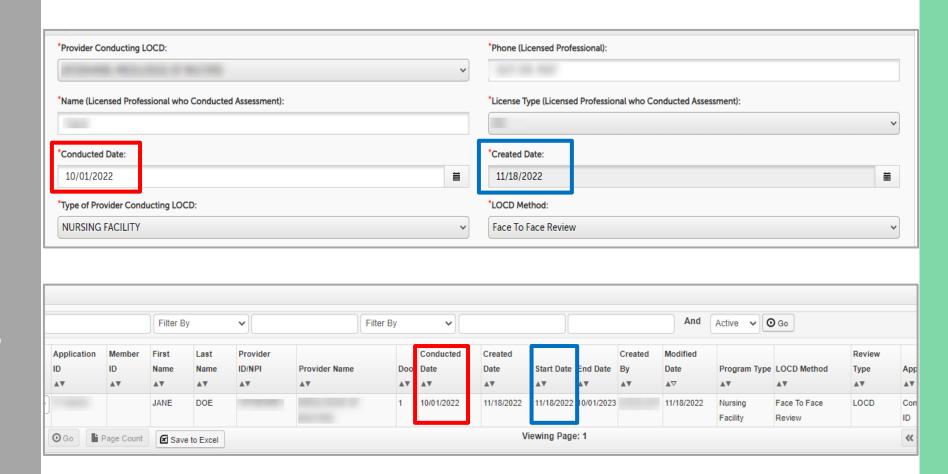
- An LOCD is considered payable when all the following conditions are met:
  - the individual meets LOCD criteria;
  - the LOCD face-to-face assessment is entered online in CHAMPS;
  - the LOCD record is active on the date of service (meaning the date of service is on or after the LOCD Start Date and before the LOCD End Date); and
    - Example of non-payable services assessment was completed 10/01/2022; however, the record has a start date of 11/18/2022 because LOCD was entered into CHAMPS outside the 14-calendar day rule. Therefore, services provided prior to 11/18/2022 are not payable.
  - the individual is receiving LTSS and meets all program-specific eligibility criteria. (i.e., NF, MI Choice, PACE, or the MI Health Link HCBS)



#### Compliant versus Non-compliant LOCD Record

#### LOCD Overview & Policy

- If the LOCD is not entered into CHAMPS within 14 calendar days, the assessment is considered noncompliant.
- Compliant LOCD = LOCD face-toface assessment was entered into CHAMPS within 14 calendar days and the LOCD record start date will be the conducted date entered into CHAMPS.
- Non-compliant = LOCD face-toface assessment was NOT entered into CHAMPS within 14 calendar days and the LOCD record start date will be the created date (i.e., the date the LOCD was entered into CHAMPS)
- Example, face-to-face assessment was completed 10/01/2022; however, the LOCD was not completed in CHAMPS until 11/18/2022. Therefore, the LOCD record will start on 11/18/2022 (i.e., the assessment date is outside the 14-calendar day rule).





MI Medicaid Provider Manual
 >> Chapter Nursing Facility
 Level of Care Determination
 >> Section 3.4 – Adoption of
 an Existing LOCD by Another
 Provider

#### Adoption of an LOCD

- The LOCD is now associated to the individual, if that individual seeks admission to or enrollment in a program and has a current LOCD in CHAMPS that matches the new provider's assessment, that provider may adopt that LOCD.
  - The provider is also adopting the end date of the LOCD record.
  - A Door 0 (ineligible) record cannot be adopted.
- When adopting an LOCD the adopting provider must print out the CHAMPS-generated Freedom Of Choice (FOC) form from that active LOCD record. Sign and date and retain in the individual's file.
- The provider may also choose to conduct a new LOCD.
- A new LOCD must be conducted if the current LOCD is not active or is no longer an accurate representation of the individual's current functional status.



- MI Medicaid Provider Manual
   >> Chapter Nursing Facility
   Level of Care Determination
   >> Section 3.6 Verification
   Review of LOCD
- LOCD Job Aids for Providers webpage

#### Verification Review of LOCD (LOCD-VR)

- The LOCD-VR is a randomly selected sample of LOCD records from newly admitted beneficiaries that are reviewed by MDHHS or its designee.
  - · Also, to be selected there must be no active LOCD record
- The purpose of the LOCD-VR is to determine if the LOCD was conducted properly according to policy and resulted in the correct determination of eligibility.
- CHAMPS will immediately notify the provider if the LOCD was selected for review through a real-time "pop-up" notification.
  - The LOCD verification status will be changed to "Selected"
  - Providers will be required to upload relevant and supporting documentation. Reference the provider manual for suggested documentation.
- Documents must be uploaded electronically in CHAMPS within one business day of the LOCD being selected for verification review in CHAMPS.
  - Must include the CHAMPS LOCD Application ID on all documents.
- MDHHS or its designee will determine within 2 business days of receipt of supporting documentation
  - Verification status will change based on findings.



#### Verification Review of LOCD (LOCD-VR)

- LOCDs selected for Verification Review are not considered complete until MDHHS or its designee informs the provider within two business days of the result of the review in CHAMPS.
  - Results:
    - Approved
      - Provider needs to go back into the record and complete the Freedom of Choice form.
    - Rejected
      - A new LOCD record is created based on MDHHS or its designee's determination (i.e., Door 1-8 or zero).
    - Documents not available
      - Not a payable LOCD
      - Provider will need to conduct a new LOCD and enter it into CHAMPS. Providers are not allowed to utilize the LOCD assessment that is now associated to the "Documents not available" record.
- When the individual is found not to meet LOCD criteria, an <u>adequate</u> <u>action notice</u> including appeal rights will be provided by MDHHS or its designee to the individual (or their legal representative) and the provider.



- MI Medicaid Provider Manual
   >> Chapter Nursing Facility
   Level of Care Determination
   >> Section 5 Informed
- Freedom of Choice Form

Choice

- If using this form not autogenerated from CHAMPS, the provider must complete the appropriate fields in Section I and sign and date the form.
- Reminder: providers who choose to adopt a LOCD cannot use this form and must utilize the FOC from the adopted LOCD record.

#### Freedom of Choice (FOC)

- The FOC form is intended to confirm that an individual was made aware of their LTSS options of admitting and/or enrolling into an NF or program. And/or that the beneficiary does not meet LOCD criteria of functional eligibility.
  - All Medicaid-funded LTSS programs are required to make program information available to individuals at admission/enrollment, at a face-toface reassessment, and upon request from the individual or their legal representatives.
- A properly completed FOC documents the individual's choice of where to receive LTSS.
- It's important that an individual understands their options and has ongoing access to information about settings and programs.
- This form must be printed and signed and retained in the individual's file for three years.
- The LOCD summary may also be printed and retained for record keeping.



- Application ID, Provider's Name, Provider's ID/NPI, Applicant's Name, Date of Birth, and Representative (if any) information will prepopulate.
- Section I automatically populates when using CHAMPS to generate the form based on what was entered.
- Section II provides a list of LTSS options available to individuals who meet LOCD criteria, including NF care MI Choice, PACE, or MI Health Link HCBS waiver programs.
- Section III completed when an individual does not meet the LOCD criteria. Appeal rights must be provided.

#### Freedom of Choice (FOC)

Applicant's Name: Date of Birth : Representative(if an	y):	C	reated-on Date: 11/09/	2022_	
SECTION I-MEDICA	AL/FUNCTIONAL EL	IGIBILITY			
Based on an LOCD applicant indicated a		sessment of LTC r	eeds conducted on 11/0	02/2022 ,the	
Does meet the LC	OCD medical/function	nal criteria for Medio	aid NF Level of Care by	scoring in Do	oor
Does Not meet the proceed to Section		ctional criteria for N	ledicaid NF Level of Ca	re (please	
Signature of healthcare	professional completing of	or adopting LOCD	Healthcare profession	on title	Date
SECTION II-FREED	OM OF CHOICE				
I have been advised	that I meet LOCD cr		tionally eligible for any o		
LTC programs listed	I below. I have receiv services and supports		it all LTC programs ava	ilable in my a	rea.
LTC programs listed	services and supports		it all LTC programs ava	ilable in my a	rea.
LTC programs listed I choose to receive s	services and supports		it all LTC programs ava	ilable in my a	rea.
LTC programs listed I choose to receive s	services and supports		it all LTC programs ava	ilable in my a	rea.
LTC programs listed I choose to receive s  MI Choice Waiver  Nursing Facility.	services and supports		it all LTC programs ava	ilable in my a	rea.
LTC programs listed I choose to receive s  MI Choice Waiver  Nursing Facility.  PACE program.  MI Health Link.	services and supports  Program.	s from:	et all LTC programs ava		
LTC programs listed I choose to receive s  MI Choice Waiver  Nursing Facility.  PACE program.  MI Health Link.  Other service option	services and supports Program.  (s) and local referral	s from: s) that do not requi	e Medicaid Nursing Fac	cility Level of	
LTC programs listed I choose to receive s MI Choice Waiver Nursing Facility. PACE program. MI Health Link. Other service option	services and supports  Program.	s from: s) that do not requi		cility Level of	Care:
LTC programs listed I choose to receive s MI Choice Waiver Nursing Facility. PACE program. MI Health Link. Other service option	services and supports Program.  (s) and local referral(	s from: s) that do not requi	e Medicaid Nursing Fac	cility Level of	Care:



MI Medicaid Provider Manual
 >> Chapter Nursing Facility
 Level of Care Determination
 >> Section 3.8 - Passive
 Redetermination of
 Functional Eligibility.

#### Passive Redetermination of Functional Eligibility

- This process allows CHAMPS to generate a new LOCD record for beneficiaries who meet certain door criteria.
- This process applies an algorithm that uses the most recent assessment and common data items from the interRAI Home Care Assessment System (iHC) and the Minimum Data Set (MDS).
  - When data items are received by MDHHS, this triggers the passive redeterminations process to begin.
  - All providers may adopt a CHAMPS-generated LOCD record.
- For the Passive Redetermination process to occur, the beneficiary must have an existing and active qualifying LOCD record:
  - · A passive redetermination cannot find a beneficiary ineligible
    - Door 87 will be generated
  - A passive redetermination will NOT occur when the beneficiary has an active Door 0 record; the beneficiary does not have an existing LOCD record, or the beneficiary has an active Door 77 (Transfer Trauma) in a nursing facility.
    - A Door 87 record is not adoptable



### **Passive Redetermination Process:** Conditions for Processing a Passive Redetermination file:

#### Must Have:

- A current admission or enrollment with the provider
- MiHealthLink: Must have a record in Enrollment File (i.e., specifically beneficiaries who are members of Health Plans)
- An active eligible LOCD within CHAMPS

#### Cannot Have:

- A previous assessment date greater than 180 days from the current CHAMPS date. (i.e., old data)
- An assessment date that is greater than the current CHAMPS date.
   (i.e., future date)
- Value null, Zero, or 99 in field Ao310, (i.e., Assessment type) of the MDS report



- The correspondence between MDS and iHC assessment items and LOCD items is extensive but not complete.
- The process is able to confirm LOCD eligibility as shown.

#### **Passive Redetermination Process**

LOCD Doors Addressed by Passive Assessment	Generate a New LOCD
Door 1: Activities of Daily Living	Yes
Door 2: Cognitive Performance	Yes
Door 3: Physical Involvement	MDS – Yes
	iHC – No
Door 4: Treatments and Conditions	No
Door 5: Skilled Rehabilitation Therapy	Yes
Door 6: Behavior	MDS – Yes
	iHC – Partial
Door 7: Service Dependency	No
Door 8: Frailty	No



MI Medicaid Provider Manual
 >> Chapter Nursing Facility
 Level of Care Determination
 >> Section 3 – Nursing
 Facility Level of Care
 Determination Process.

#### **Passive Redetermination Process**

- When a beneficiary is currently eligible through Door 4 (Treatments & Conditions), 7 (Service Dependency), or 8 (Frailty) and the Passive Redetermination cannot confirm LOCD eligibility through a different qualifying Door, the passive redetermination will be bypassed, and the current Door end date will remain.
- Providers will need to continue to monitor their existing LOCD records if the member qualifies through Doors 4,7, and 8.
- Signatures on the Freedom of Choice Form are not required for passive redetermination LOCDs.
  - Reminder, providers who choose to adopt a passive redetermination will still need to go into the LOCD record to sign the FOC.
- When a passive redetermination has confirmed continued functional eligibility, the
  - Start Date of the CHAMPS-generated LOCD record will be the date of the MDS or iHC assessment.
  - End Date will be set at 365 days from the newly established Start Date.



MI Medicaid Provider Manual
 >> Chapter Nursing Facility
 Level of Care Determination
 >> Section 3.8.B – Passive
 Redetermination Process.

#### **Passive Redetermination Process: Door 87**

- When the passive redetermination process occurs but the process cannot confirm eligibility based on the MDS or iHC data, CHAMPS will create a LOCD Door 87.
  - Door 87 signifies to providers that a face-to-face assessment is needed as the passive process was not able to determine functional eligibility based on data received.
  - The end date for the door 87 LOCD record will be 45 days from the system date or the current LOCD end date; whichever is sooner.
- A CHAMPS My Inbox Alert will be sent to the entity where the beneficiary is admitted to or enrolled notifying them that a door 87 was created.
- Provider will have 45 days or the current LOCD end date (whichever is less) to complete a face-to-face assessment.
- A Door 87 cannot be adopted.



MI Medicaid Provider Manual
 >> Chapter Nursing Facility
 Level of Care Determination
 >> Section 6 – Individual
 Does Not Meet LOCD
 Criteria, Action Notices, and
 Appeal Rights

#### When an Individual Does Not Meet LOCD Criteria

- If an individual does not meet LOCD criteria for Doors 1 through 7, the provider must provide notice to the individual.
- Individuals and/or their representatives have the right to ask for a Secondary Review and a Hearing.
- Action Notices to Individuals and Requirements:
  - Adverse: When an individual is determined ineligible for services and an appeal is requested. <u>DCH-0092</u>, <u>Michigan Office of</u> <u>Administrative Hearings and Rules</u>
  - Adequate: For an individual who has not received prior LTSS services and the LOCD determined they do not meet LOCD criteria. <u>Nursing</u> <u>Facility</u>, <u>MI Choice Program</u>
  - Advance: For an individual who is receiving LTSS services under an approved LOCD and a redetermination of the LOCD found the individual ineligible. <u>Nursing Facility</u>, <u>MI Choice Program</u>
- Reference the MI Health Link Program Specifics slide for details.



- MI Medicaid Provider Manual
   >> Chapter Nursing Facility
   Level of Care Determination >>
- Section 6.4 LOCD Secondary Review
- Section 6.5 Appeal Rights and Medicaid Fair Hearing
- When a current LTSS beneficiary is determined to not meet LOCD criteria, the provider must follow programspecific procedures for the provision of notice to the beneficiary.

#### **LOCD Secondary Review**

- A provider or an individual or their representative can ask for a secondary review.
  - Only available after an LOCD has been entered in CHAMPS and resulted in a Door 0.
  - A review of documentation for all LOCD Doors, including Door 8.

#### **Appeal Rights and Medicaid Fair Hearing**

- The Michigan Office of Administrative Hearings and Rules (MOAHR) Administrative Hearings Pamphlet explains the process by which an administrative hearing and a preliminary conference are brought to completion.
- Reference slide MI Health Link Program Specifics for details.



#### MI Health Link Program Specifics

- MI Health Link standard includes Doors 1 8 (compared to Doors 1 7 for other programs).
- MI Health Link requires MDHHS or its designee review all Door 0's and provide a notice to the beneficiary and the provider.
- A MI Health Link beneficiary may request a Secondary Review.
  - If a Secondary review is requested when MDHHS/designee was the initial reviewer, a different MDHHS/designee reviewer will complete the second review of the LOCD than completed the first review.
- Integrated Care Organization Door 0's may also be selected for Verification Review.



#### Glossary

LOCD Overview & Policy

Term	Definition
Adequate Action Notice	Initial determinations (before services begin depending on the situation).
Advance Action Notice	For re-assessment of LOCDs (those already eligible and enrolled/admitted).
Adverse Action Notice	When an individual is determined ineligible for services and an appeal is requested. A broader term that includes adequate and advanced action.
Compliant LOCD	LOCD entered into CHAMPS within 14 days of Conducted Date  Start Date = Conducted Date  End Date = Conducted Date + 365 days
Conducted Date	The date the healthcare professional conducted the Face-to-Face assessment.
Created Date	The date the LOCD was entered into the CHAMPS system.
Door(s)	Door 1: Activities of Daily Living. Door 2: Cognitive Performance. Door 3: Physician Involvement. Door 4: Treatments and Conditions. Door 5: Skilled Rehabilitation Therapies. Door 6: Behavior. Door 7: Service Dependency. Door 8: Frailty. Door o: Ineligible. Door 87: Eligible Pending Face-to-Face Reassessment.
Level of Care Determination	LOCD – Tool used to determine functional eligibility requirements.
Long Term Services & Supports	LTSS – Assistance with an individual's everyday activities of living to help them remain as independent as possible.
Non-compliant LOCD	LOCD entered into CHAMPS more than 14 days from Conducted Date  Start Date = Created Date  End Date = Conducted Date + 365 days



- <u>CHAMPS Overview</u>
- Register for MILogin
   Account for Access to
   CHAMPS

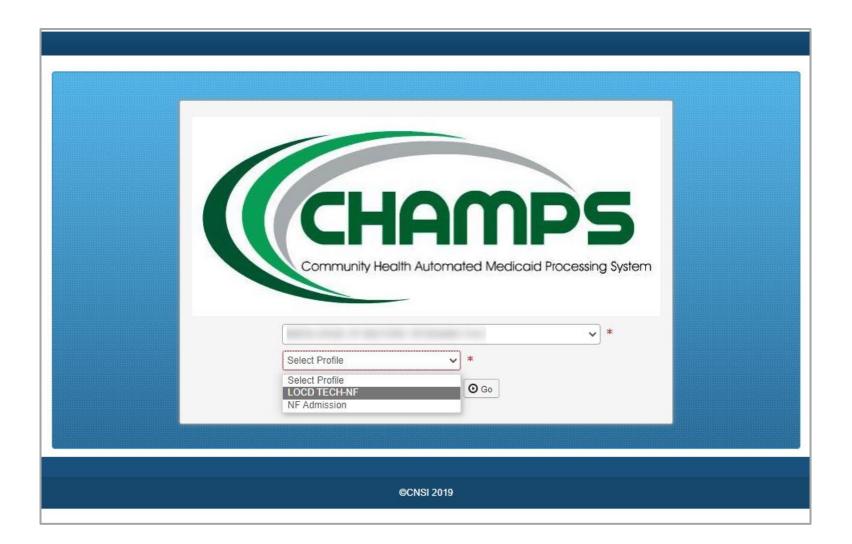


Register for MILogin Account

- When entering the LOCD assessment in CHAMPS, a facility or program's CHAMPS Domain Administrator has access to the LOCD Tech-NF profile and can assign the profile to users who need to enter a LOCD into CHAMPS.
  - For Domain Administrators who need assistance in assigning a profile to a user reference the <u>Domain Administrator Functions</u> resource.
- In cases where there is a new nursing facility, Change of Ownership (CHOW), or program change, notice is given to the MDHHS Provider Enrollment section to add the LOCD Tech-NF profile to the National Provider Identifier (NPI) for the Domain Administrator.

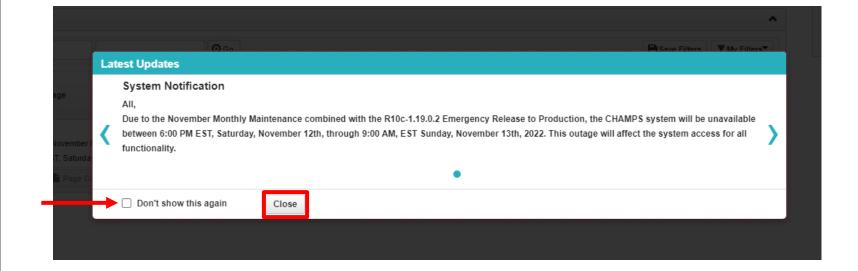


- To enter a LOCD select the LOCD TECH-NF profile when logging into CHAMPS.
- For Domain Administrators who need assistance in assigning a profile to a user reference the <u>Domain</u> <u>Administrator Functions</u> resource.





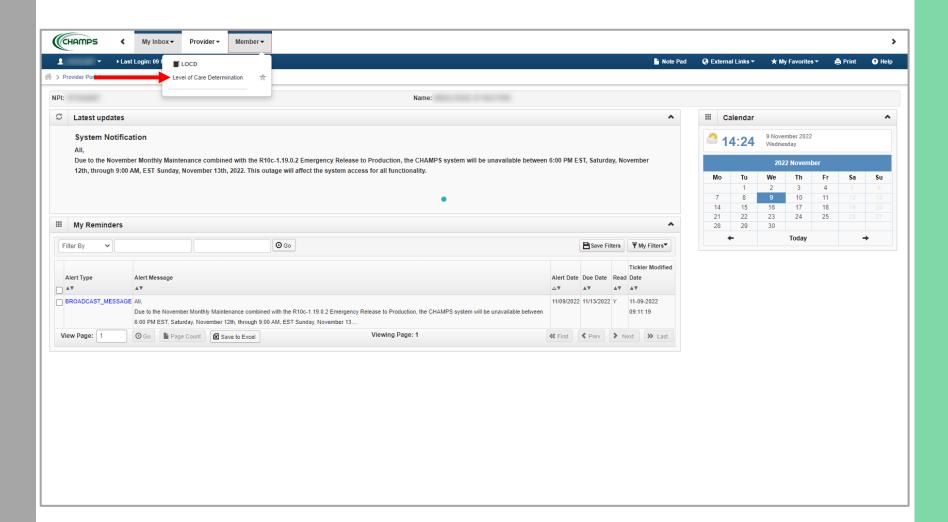
- System update notification.
- Two options to close out:
  - Select the Close button and the notification will pop-up each time CHAMPS is logged into; or
  - Check the box next to Don't show this again and then, click on Close and the pop-up will not open again.
- System updates will continue to remain on the My Inbox Landing page as well.





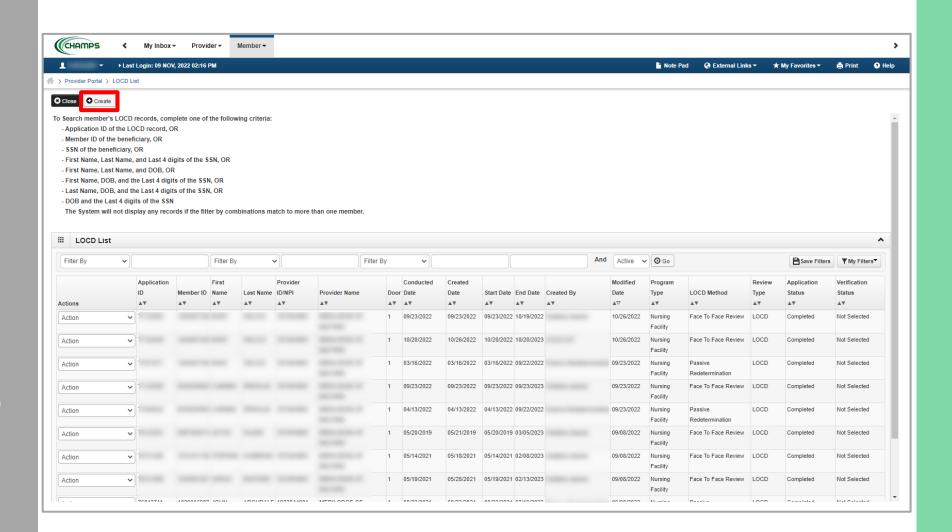
- To enter an LOCD into CHAMPS providers must first go to the LOCD List page.
  - To go to the LOCD List Page, click Member, then Level of Care Determination.
- Note: On the My Inbox

   Landing page under My
   Reminders is where providers
   can view notifications about
   upcoming LOCD end dates or
   requests to upload
   documents.



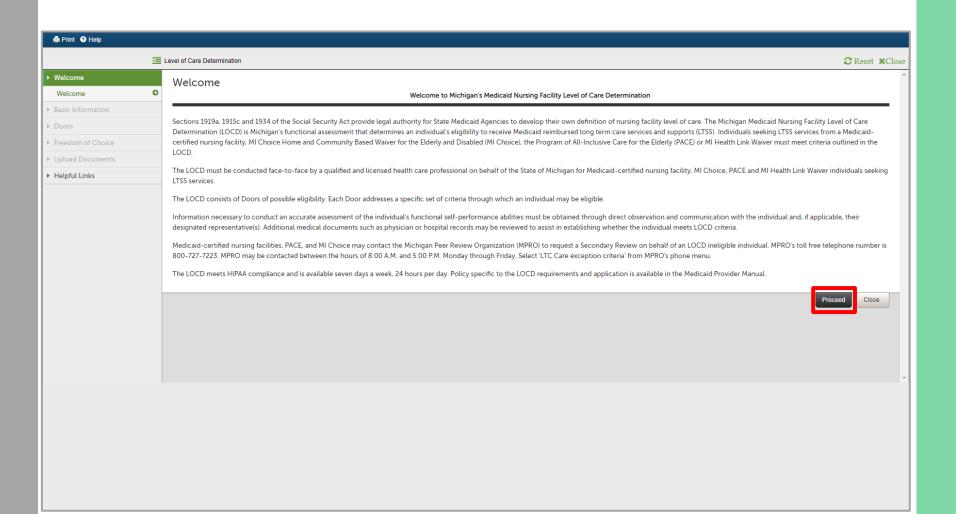


- This is the LOCD List Page
- It defaults to show the LOCDs of the enrolled or admitted beneficiaries under the Billing Provider NPI that is logged in.
- To search for a current LOCD utilize the filter by fields. For step-by-step instructions skip to slide 51.
- To start a new LOCD click on Create.



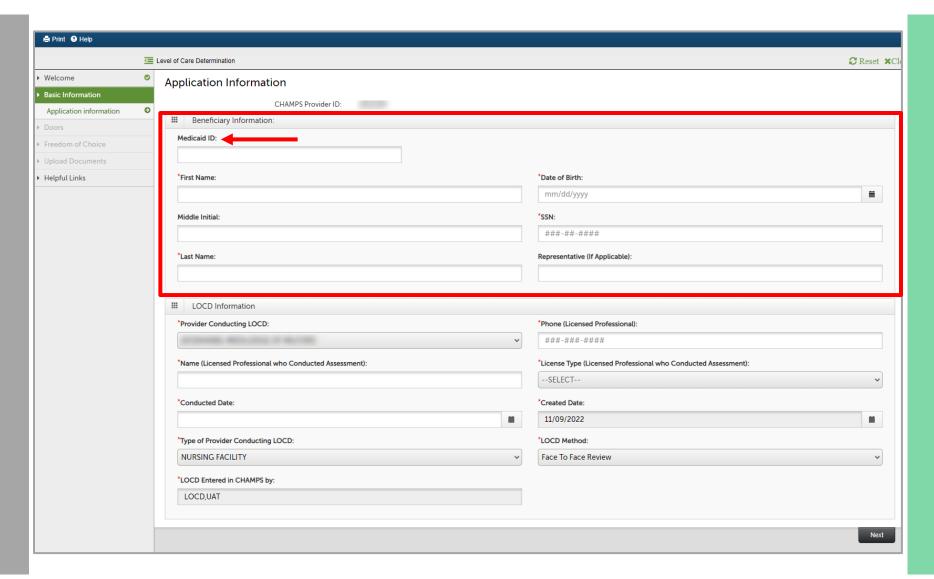


- The Welcome screen will pop-up to initiate the LOCD record.
- Review the Welcome to
   Michigan's Medicaid Nursing
   Facility Level of Care
   Determination and click
   Proceed.



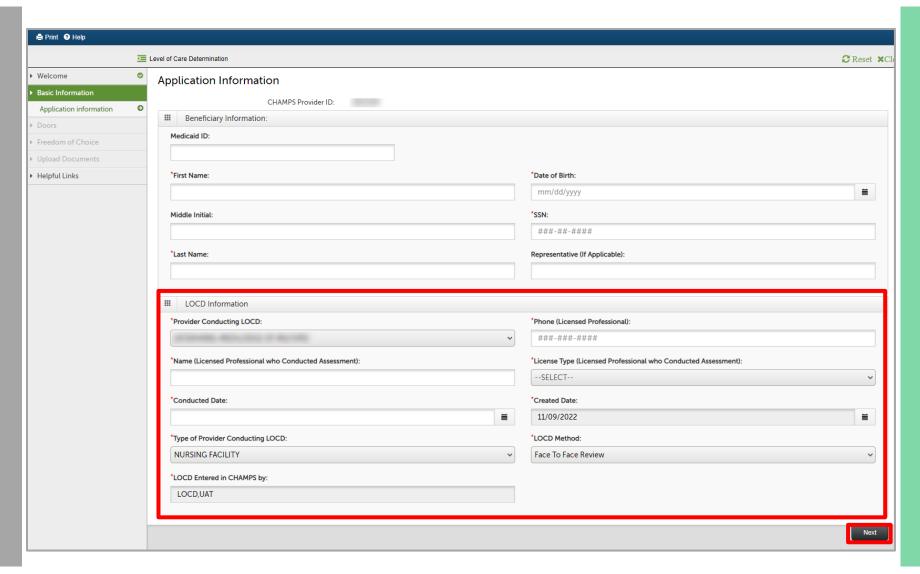


- Enter the Beneficiary Information:
  - This can be done by entering a Medicaid ID and pressing Tab (i.e. from the keyboard) for the rest of the beneficiary information to populate; or
  - For individuals where eligibility has not been established, enter their First Name, Last Name, Date of Birth, and full social security number.
- Note: Any field with an asterisk (\*) is required.



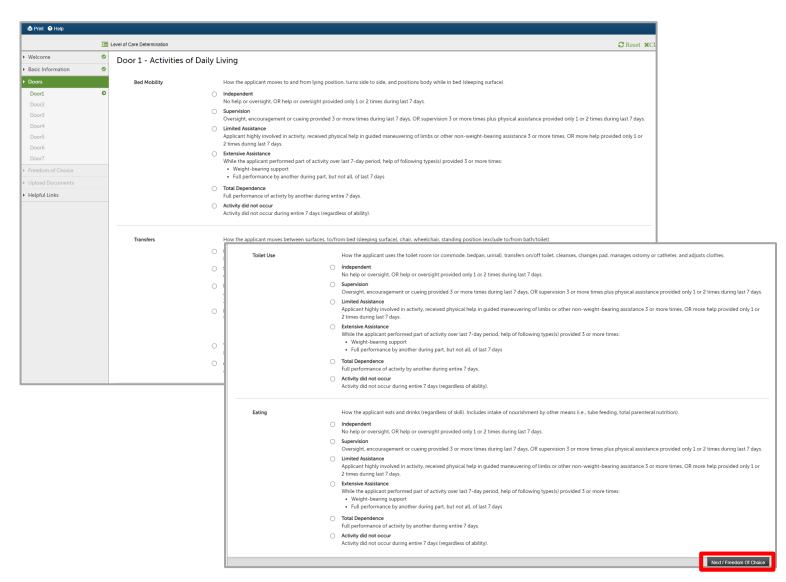


- After the beneficiary information has populated scroll down to the LOCD Information.
- Provider Conducting LOCD will prepopulate based on the NPI logged in.
- Type of Provider Conducting LOCD, LOCD Entered in CHAMPS by, Created Date, and LOCD Method will also prepopulate.
- Provider will need to fill in the Name of the licensed professional who conducted the assessment, the date the assessment was conducted on, the phone number of the professional, and lastly, the License Type of the professional.
- Click Next once completed.
- Note: The conducted date has to be within 14 calendar days of the LOCD Created Date.



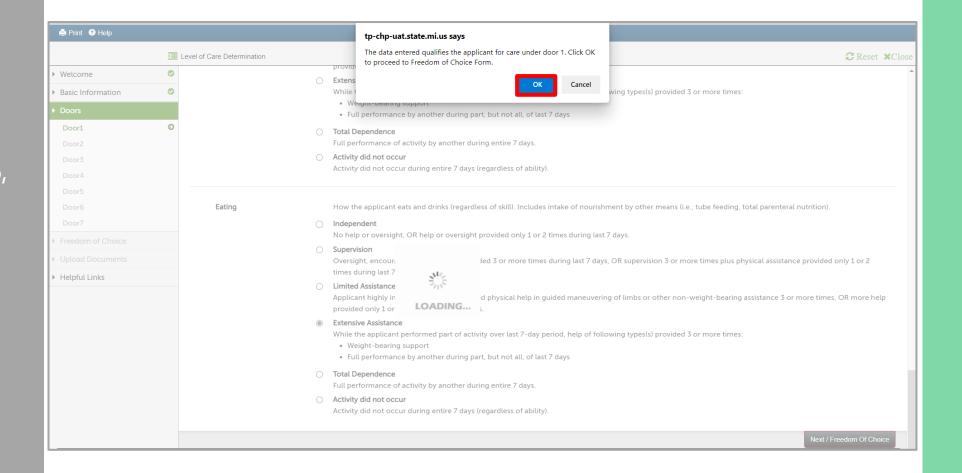


- The following list provides general guidelines for recording accurate Activities of Daily Living (ADL) self-performance.
- Select the appropriate code based on the individual's assessment for each ADL.
- Once complete scroll down to Next/Freedom Of Choice.
  - If qualified through Door 1 = FOC
  - If does not qualify through Door 1 = Next
- Michigan Medicaid LOCD Field Definition Guidelines >> Reference Door 1 Activities of Daily Living for guidance.



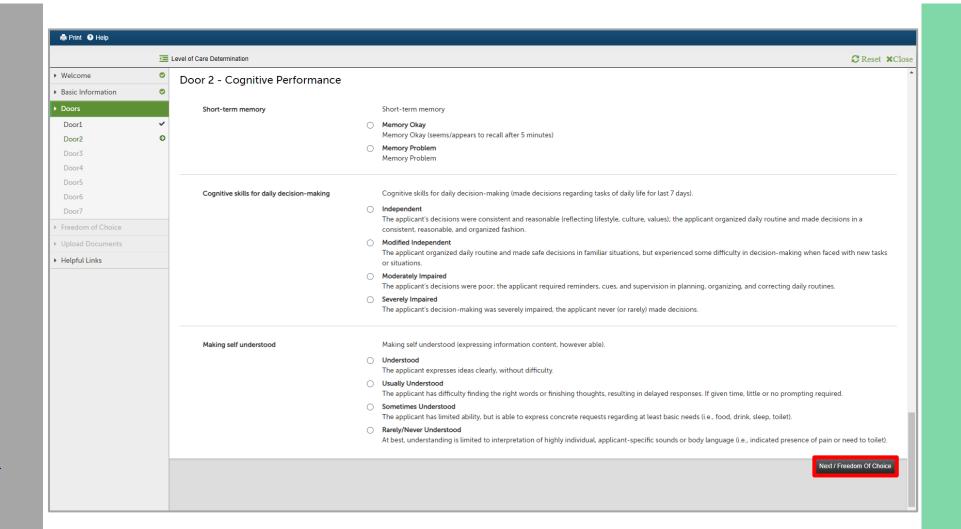


 If the individual qualifies under Door 1, providers will receive the displayed pop-up, "The data entered qualifies the applicant for care under door 1. Click OK to proceed to Freedom of Choice."



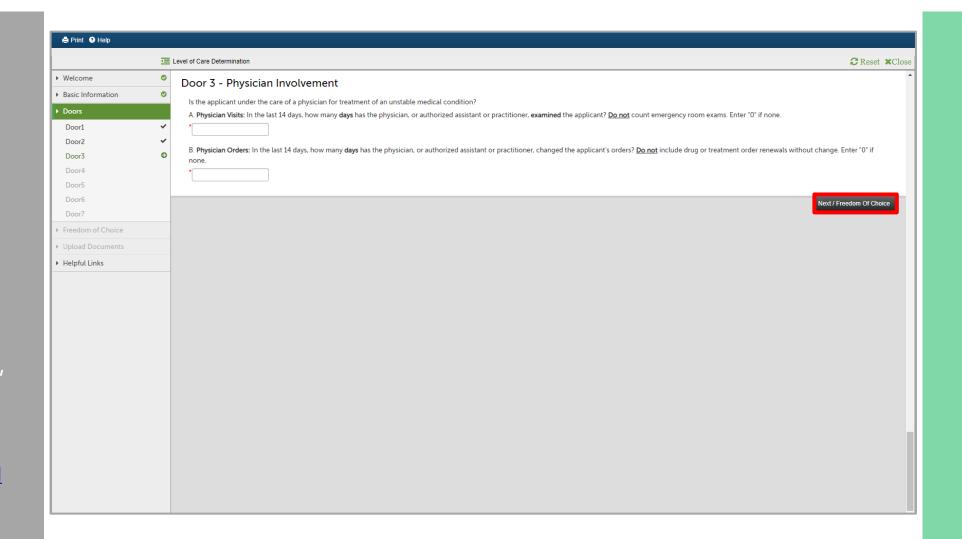


- Door 2 will open if the individual is found not to be eligible under Door 1.
- Door 2 is for cognitive performance. It identifies applicants with cognitive difficulties with short-term memory or decision-making skills.
- Once completed click
   Next/Freedom of Choice
- Michigan Medicaid LOCD Field Definition Guidelines >> Reference Door 2 Cognitive Performance for guidance.



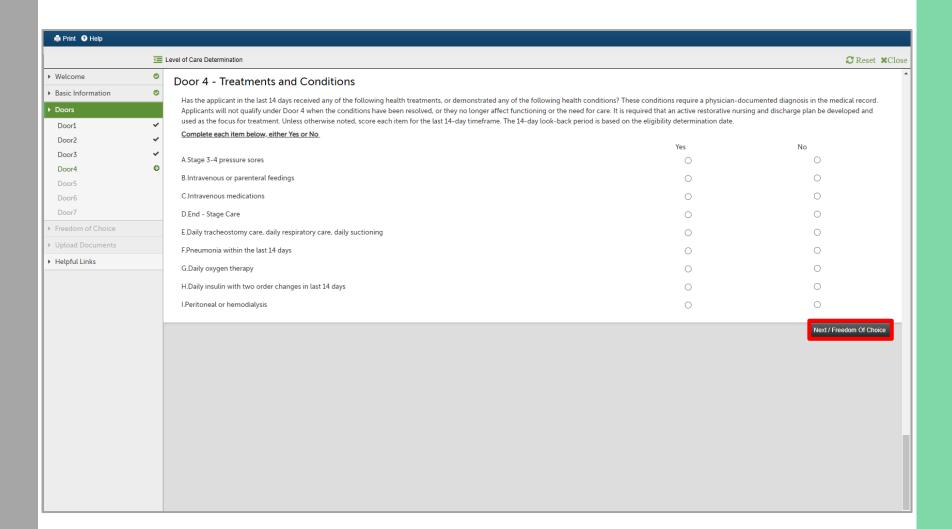


- Door 3 will open if the individual is found not to be eligible under Door 2.
- Applicants with significant clinical instability may be appropriate for long-term care programs.
- Door 3 requires the frequency of healthcare worker visits (i.e., exams) within the last 14 days.
- Once completed click Next/Freedom of Choice
- Michigan Medicaid LOCD Field Definition Guidelines >> Reference Door 3 Physician Involvement for guidance.



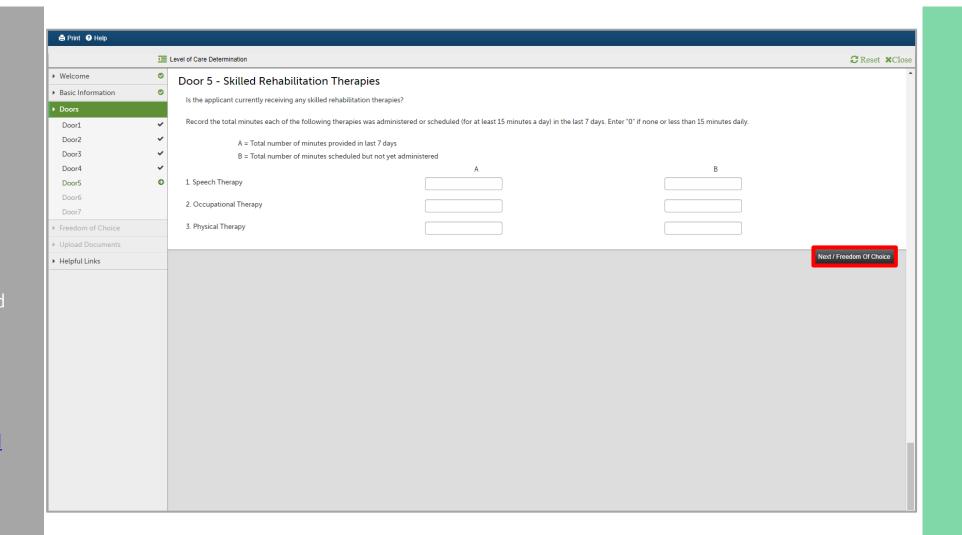


- Door 4 will open if the individual is found not to be eligible under Door 3.
- This door includes the assessment for conditions that can predict potential frailty or increased health risk.
- Door 4 requires the selection of yes or no for each treatment and condition.
- Once completed click Next/Freedom of Choice
- Michigan Medicaid LOCD Field
   Definition Guidelines >>
   Reference Door 4 Treatments and Conditions for guidance.



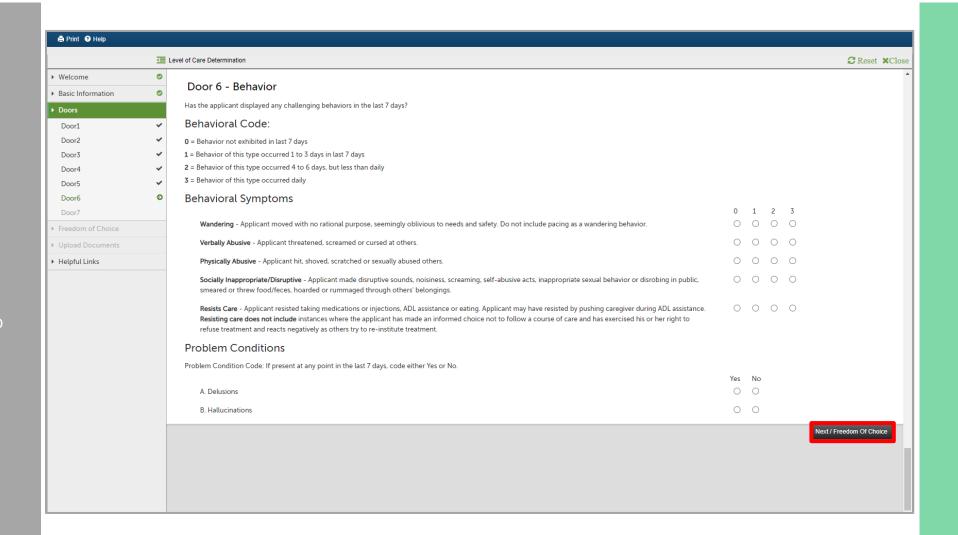


- Door 5 will open if the individual is found not to be eligible under Door 4.
- This section identifies the presence of rehabilitation interventions based on ordered and scheduled therapy services.
- Once completed clickNext/Freedom of Choice
- Michigan Medicaid LOCD Field Definition Guidelines >> Reference Door 5 Skilled Rehabilitation Therapies for quidance.



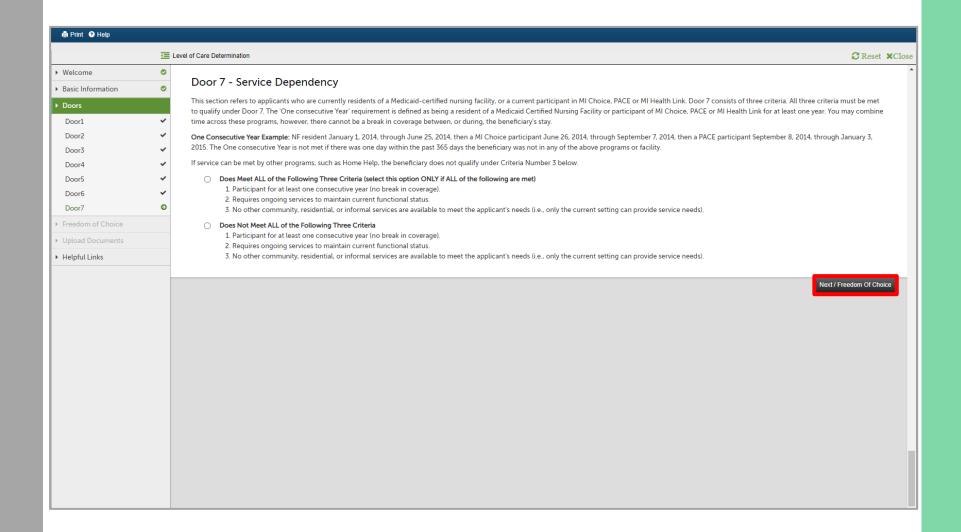


- Door 6 will open if the individual is found not to be eligible under Door 5.
- This door identifies applicants who display repetitive behavioral challenges as well as problem conditions that impact the applicant's ability to live independently in the community.
- Once completed click Next/Freedom of Choice
- Michigan Medicaid LOCD Field <u>Definition Guidelines</u> >> Reference Door 6 Behavior for guidance.





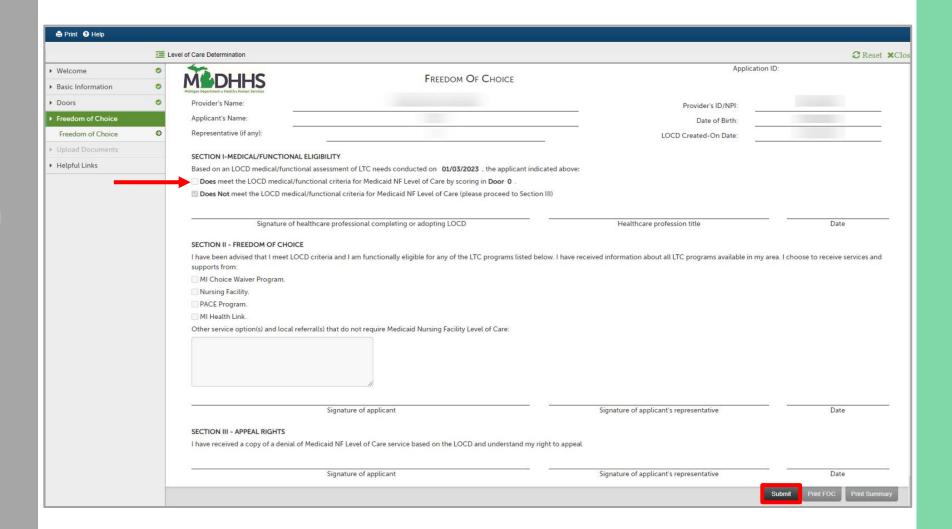
- Door 7 will open if the individual is found not to be eligible under Door 6.
- This section is for applicants who reside in a Medicaid-certified nursing facility or are participating in MI Choice, PACE, or MI Health Link program.
- Individuals must meet all three criteria listed to qualify under Door 7.
- Once completed click
   Next/Freedom of Choice
- Michigan Medicaid LOCD Field Definition Guidelines >> Reference Door 7 Service Dependency for guidance.





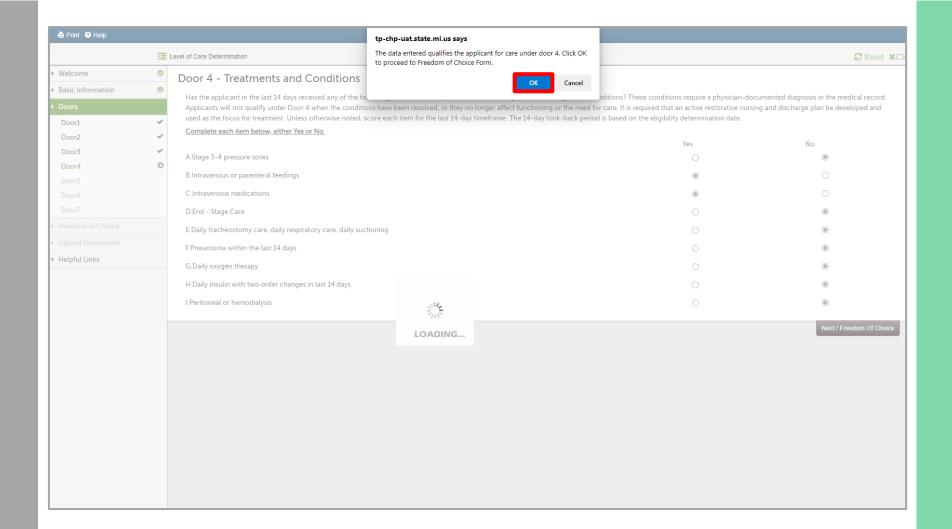
## Entering an LOCD in CHAMPS Freedom of Choice

- If all seven doors have been gone through and the individual does not qualify through any door, the Freedom of Choice (FOC) will display Door 0 (zero) indicating no Medical/Functional Eligibility was determined for the individual.
- The FOC will explain that the individual does not meet the LOCD medical/functional criteria for Medicaid LTSS and providers are required to give individuals their rights for an appeal.
- Reminder: An ineligible applicant must sign the FOC form in acknowledgment of having been advised in writing of his functional/medical eligibility and the right to appeal the LOCD.
- Click Submit and skip to slide 42.



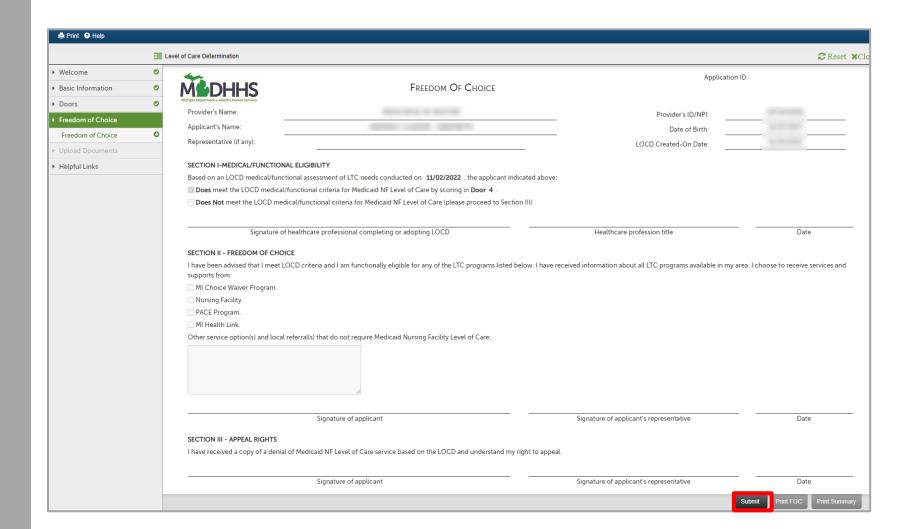


- If the individual is found eligible for a door, click Next/Freedom of Choice. A pop-up will display signifying the door the individual is eligible through.
- Click Ok to continue or click
   Cancel to return to the LOCD for changes.



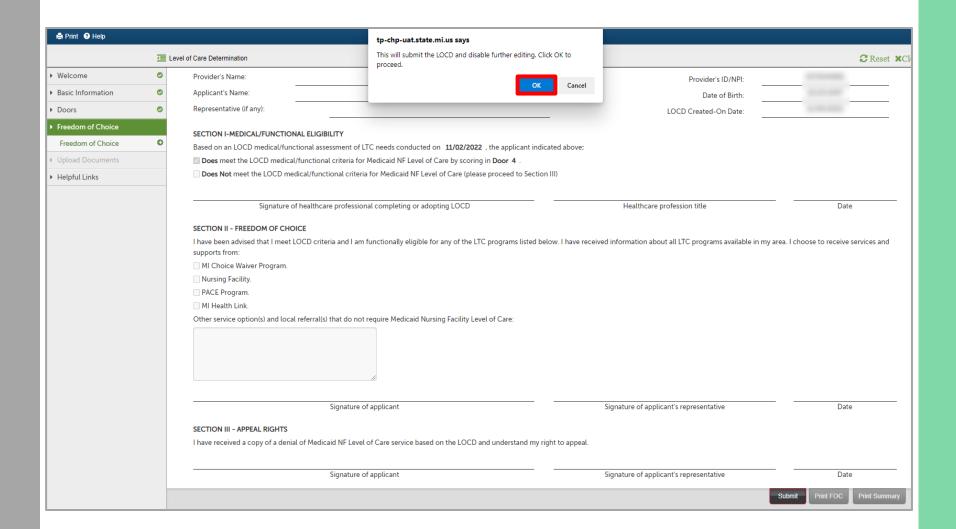


- After clicking Ok, providers are taken to the Freedom of Choice Form.
- If the prepopulated information is accurate, and the individual has been provided with their LTSS options and agrees with their medical/functional eligibility, click Submit.
- Reminder: The healthcare professional conducting the LOCD for the applicant must provide information on the program the applicant selects.



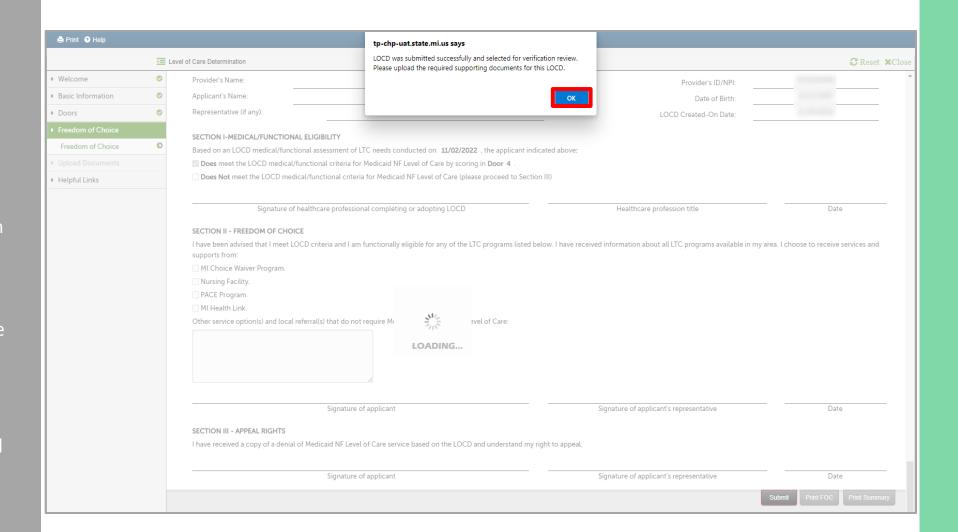


- After clicking Submit, an alert will pop-up confirming the LOCD is being submitted and further editing will be disabled.
- Click Ok to continue or click
   Cancel to return to the LOCD for changes.



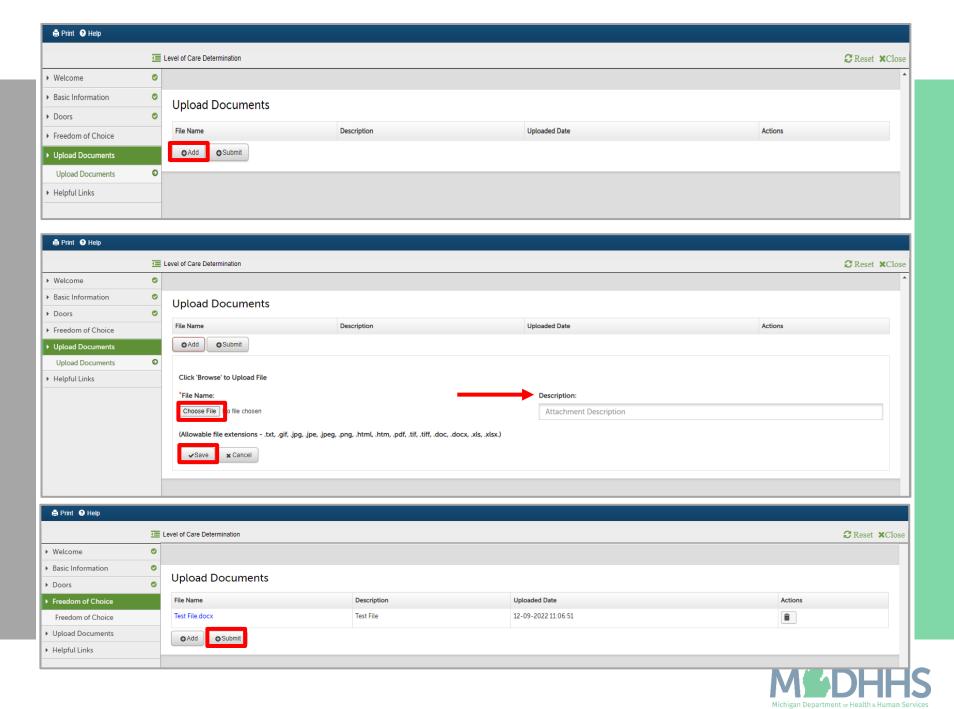


- If this is a new record or the first time an individual has had a LOCD completed the record may be selected for verification review.
- If the LOCD is selected, supporting documentation will need to be uploaded within one business day.
  - If the record is not selected, proceed to slide 46
- Click Ok, acknowledging the LOCD record has been selected for verification review, and proceed to the Upload Documents section.





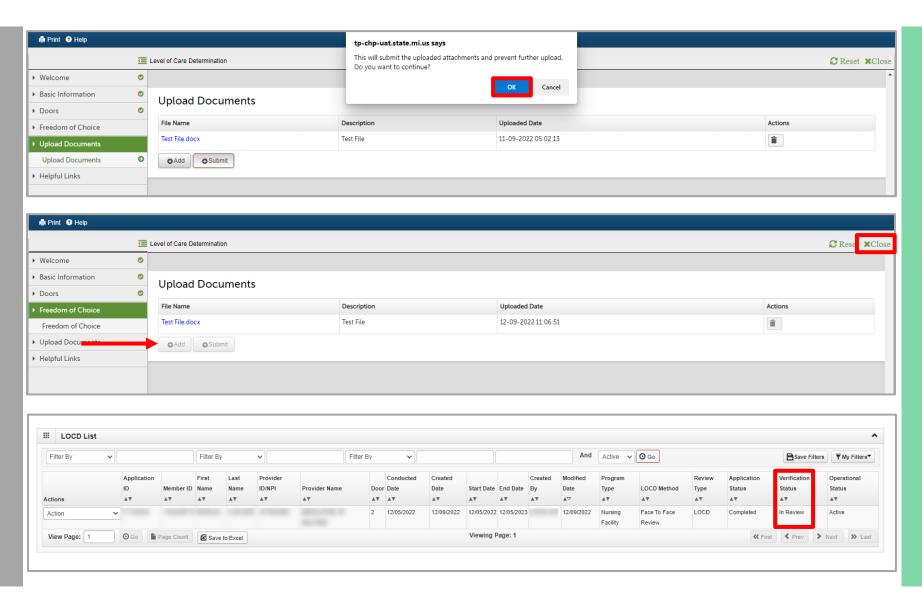
- Providers will be taken to the Upload Documents section automatically when a record is selected for verification review.
- Click Add
- Click Choose File and locate the necessary documents. Notice the acceptable file types.
- Add a Description of File
- Click Save
  - The file name will show as a hyperlink, and this indicates the file has been attached
  - Click Add to upload additional documents.
- Click Submit





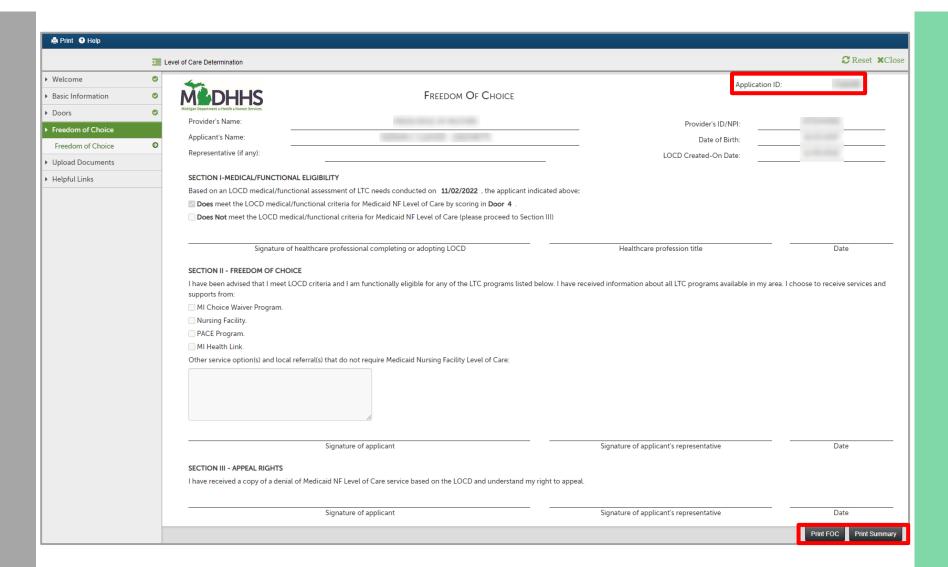
45

- After clicking Submit a pop-up will display confirming that if selecting ok, additional documents will not be able to be uploaded.
- Click ok to proceed.
- After clicking ok, the Add and Submit buttons will be greyed out.
- Click Close, as the record is now in review status.
  - MDHHS or its designee will inform the provider of the results in two business days
  - After this process is complete the provider must go back into the applicable LOCD record to complete the Freedom of Choice form.



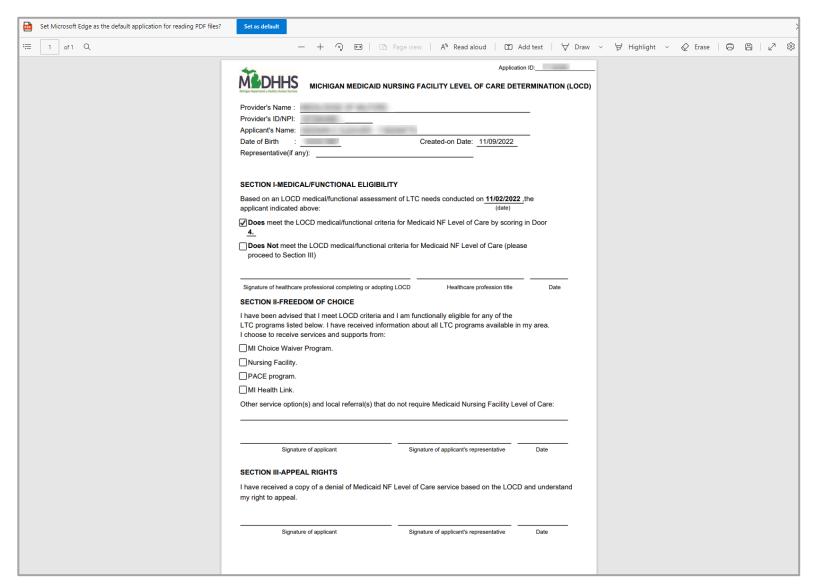


- Click Print FOC to print the Freedom of Choice form and obtain all required signatures.
- After a LOCD is submitted:
  - The record is assigned an Application ID (Top right of screen).
  - The LOCD summary can be printed.



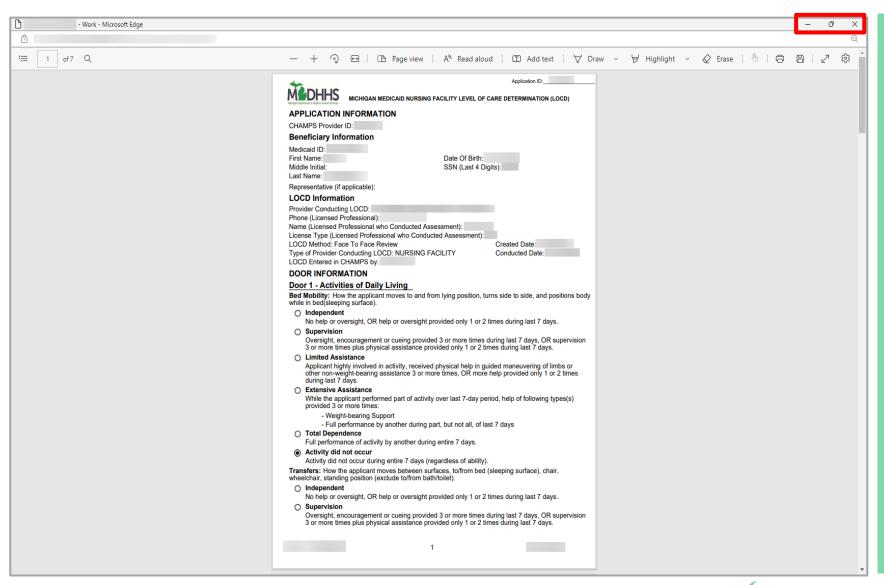


- The print screen of the Freedom of Choice Form will pop-up and display in a PDF format. Print and sign the form.
- Reminder: The signed form must be kept in the individual's file for a minimum of three years.



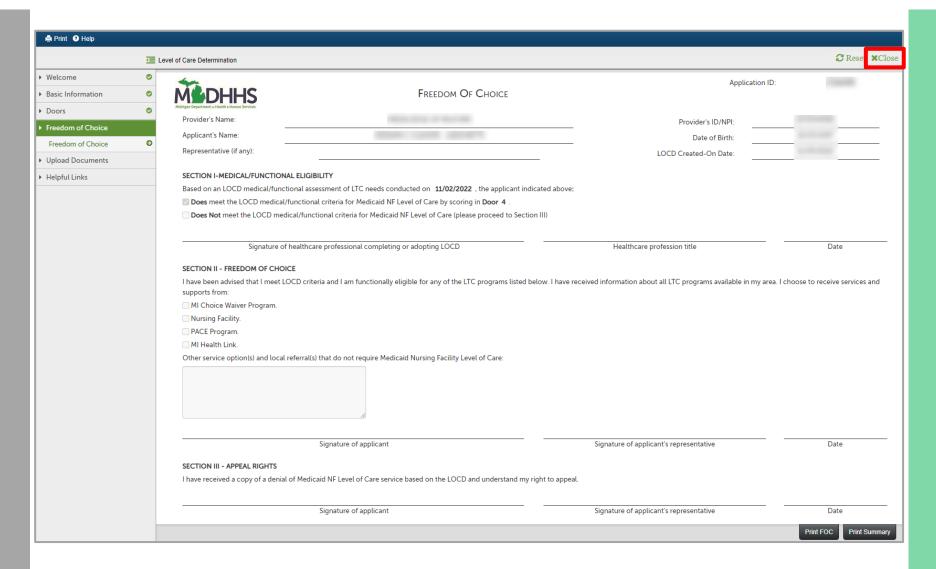


- After selecting Print
   Summary from the FOC
   screen the entire LOCD will
   pop-up and display in a PDF
   format.
- Providers may print this or save in PDF format.
- To get back to the FOC screen within CHAMPS select minimize or close.



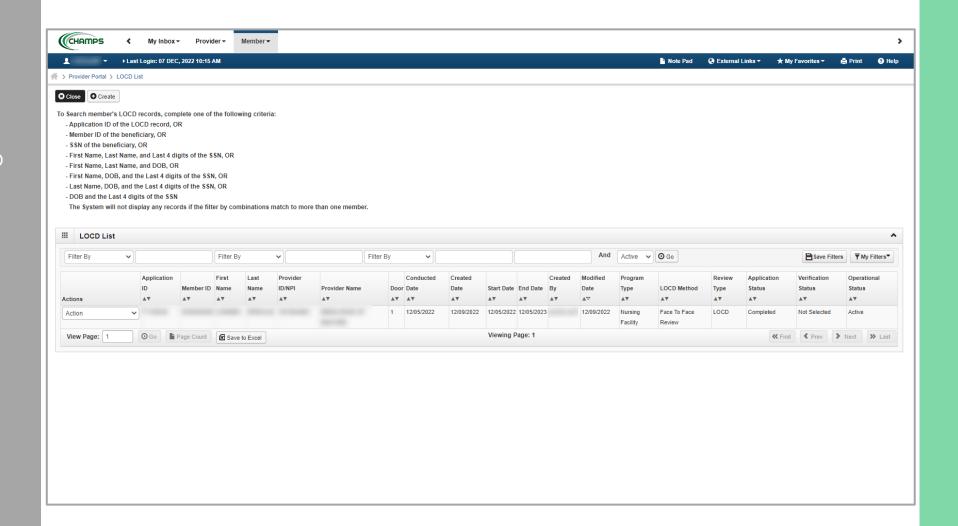


To close out of the LOCD record click Close.





 After closing out of the LOCD record, the LOCD list page will display the most recently entered LOCD.





# LOCD Search in CHAMPS

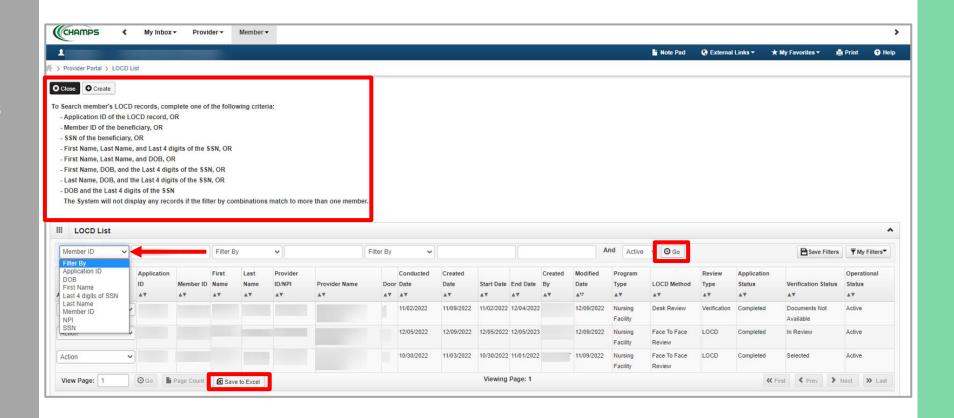
There may be times when a provider needs to look up a LOCD within CHAMPS or verify:

- The qualifying door;
- Verification review selection;
- Door end-dates/expiration dates; and
- If there is an active eligible LOCD on file.



## LOCD Search in CHAMPS

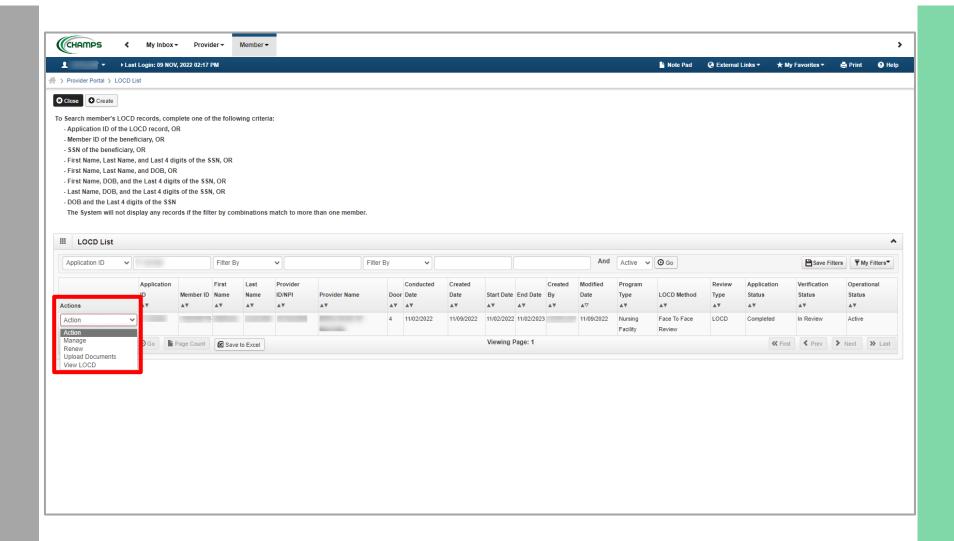
- Providers can search for LOCDs by utilizing the search criteria at the top of the screen.
- CHAMPS will not display any records if the filter by combination(s) matches more than one member.
- Providers who wish to export their list of LOCDs for all currently enrolled/admitted members can utilize the <u>Export</u> <u>LOCD List page</u> for step-bystep instructions.
- Select the Filter By option
- Select Go





## LOCD Search in CHAMPS

- The search results will display.
- From here select the applicable Action from the dropdown.
  - Manage
  - Renew
  - Upload Documents
  - View LOCD
- Note: If documents were already uploaded to the selected record, the Upload Documents option will not work.
- To return to the full LOCD List page clear the Filter By options and click Go.





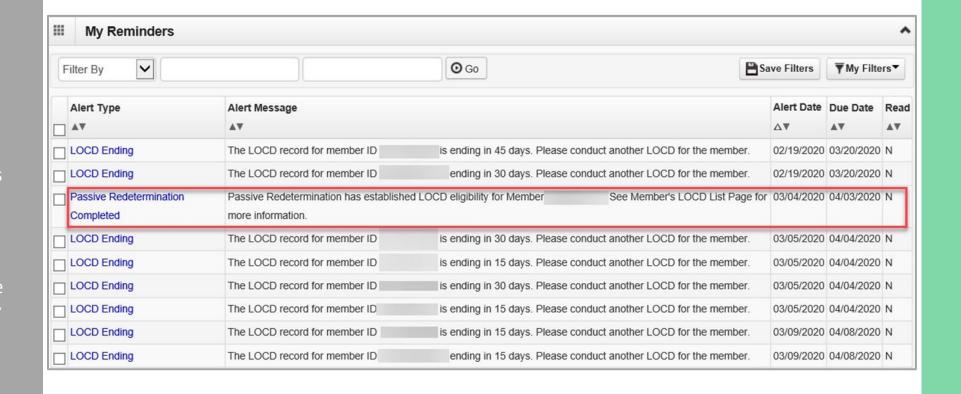
## Passive Redetermination of Functional Eligibility in **CHAMPS**

How to tell if a beneficiary was passively redetermined.



## Passive Redetermination of Functional Eligibility in CHAMPS

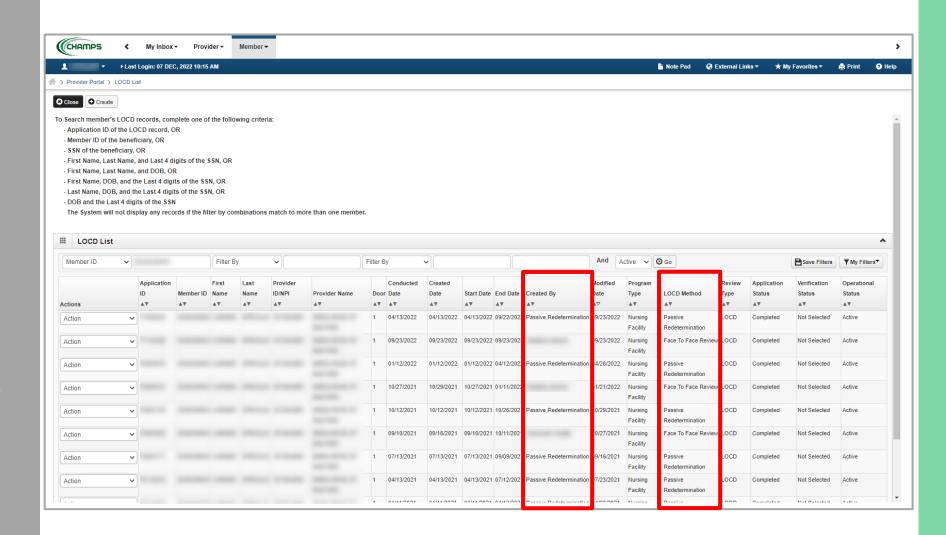
- Providers will receive a notification on their My Inbox Landing page under My Reminders that signifies when a Passive Redetermination was completed for a beneficiary.
- redetermination is not guaranteed, it does not replace the responsibility of the facility and/or program in monitoring their LOCD data to ensure it's up to date and accurately representing the individual's medical functional condition.





## Passive Redetermination of Functional Eligibility in CHAMPS

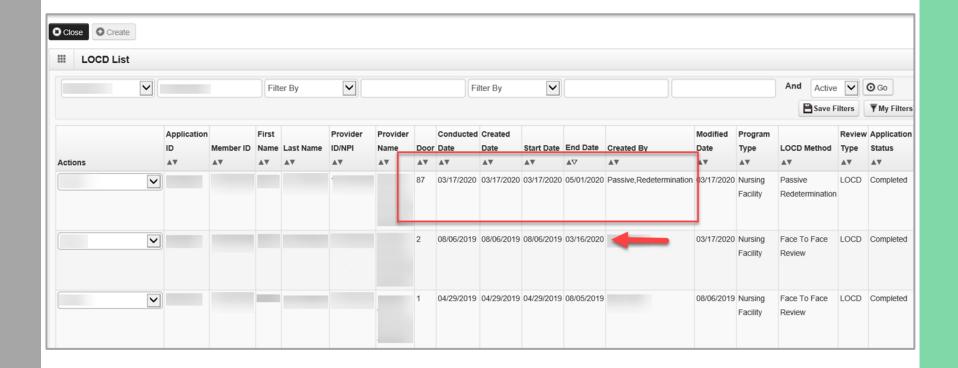
- When looking at the LOCD List page from the Member Tab within CHAMPS providers can tell which records have been passively enrolled by looking at the Created By or LOCD Method column.
- Providers may also utilize the Filter By option to bring back all the records for a beneficiary to review the previous record.





# Passive Redetermination of Functional Eligibility in CHAMPS

- As a reminder a passive redetermination cannot find a beneficiary ineligible. This record displays the beneficiary was originally approved through door 2; however, the passive redetermination assigned a door 87 signifying that a face-to-face assessment is needed as the passive process was not able to determine functional eligibility based on data received.
  - The end date for the door 87 LOCD record will be 45 days from the system date or the current LOCD end date; whichever is sooner.





#### Summary

- Individuals seeking services in a nursing facility or program through Medicaid-Funded LTSS need to meet Medicaid financial, program and LOCD Criteria for Functional eligibility to be eligible.
- A face-to-face assessment is to be completed and entered into CHAMPS.
  - Face-to-face assessments must be within 14 days of when the LOCD assessment is entered into CHAMPS.
- Providers may adopt an active LOCD record from another provider as their own. Reminder, LOCD records follow the individual.
- There may be times when a LOCD record is randomly selected for Verification Review. The purpose is to determine LOCD accuracy. Providers will be required to upload supporting documentation within one business day.
- The Freedom of Choice Form is to be gone over and signed by the individual or their representative once eligibility is determined through a door.
- After a LOCD record is complete a Passive Redetermination of Functional Eligibility will occur. Based on door eligibility or data received a new LOCD record will be created. Note, some doors are bypassed for this process.



#### Provider Resources



**MDHHS** 

website: www.michigan.gov/medicaidproviders



We continue to update our Provider Resources:

<u>CHAMPS Resources</u> <u>Listserv Instructions</u> <u>Provider Alerts</u>

Medicaid Provider Training Sessions



**Provider Support:** 

 $\underline{ ProviderSupport@Michigan.gov}$ 

1-800-292-2550



Thank you for participating in the Michigan Medicaid Program

